

SANPARKS WILD CARD PROGRAMME

Frequently Asked Questions



Replacement cards

Why do I need to get a replacement / new *Wild Card*?

After 31 december 2010, the *Wild Card* system will be under the direct management of sanparks, and infinity will be replaced as the technology provider. The current infinity *Wild Card* will no longer be accepted at any of the wild partners' reserves and parks.

How will I receive the replacement / new *Wild Card*?

Please visit our website at www.wildcard.co.za to verify and update your contact details, so that a new *Wild Card* can be posted to you. You will also be able to obtain a new *Wild Card* at wild partner parks and reserves, or access the application from any of their websites.

If mailed, when can I expect my card?

We will start mailing the new *Wild Cards* in early December 2010. For the interim period you will be required to present your temporary *Wild Card* voucher or *Wild Card* confirmation letter, as proof of your *Wild Card* programme membership.

Can I collect my new *Wild Card* from my closest *Wild Card* Agent, e.g. Capestorm?

As from 20 October 2010, *Wild Cards* sold by infinity *Wild Card* agents will no longer be valid, and thus you must purchase your new *Wild Card* from one of the *Wild Card* partner parks and reserves, in order to continue enjoying unlimited access to our parks and reserves.

In future, many new opportunities and benefits will be presented to our loyal *Wild Card* holders.